

## LITERACY AND BASIC SKILLS (LBS) LEARNER SATISFACTION SURVEY

Please take a few minutes to complete this survey. Your opinion will help us improve our program. Tell us how you feel about the following statements.

*On a scale of 1 to 5, how likely are you to recommend the LBS program to someone looking for similar services?*

1-Strongly not recommended      2 - Rather not recommend      3 - No general opinion

4 - Generally recommend      5- Strongly recommend

No Response-Client did not respond to survey

---

**Answer the following questions by selecting one of the provided options**

*As a result of participating in the LBS program, your employment situation has improved.*

<b>Strongly Agree</b>	<b>Agree</b>	<b>Neither Agree nor Disagree</b>	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>No Response</b>
-----------------------	--------------	-----------------------------------	--------------------------	-----------------	--------------------

*As a result of participating in the LBS program, you are better prepared to find and maintain employment.*

<b>Strongly Agree</b>	<b>Agree</b>	<b>Neither Agree nor Disagree</b>	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>No Response</b>
-----------------------	--------------	-----------------------------------	--------------------------	-----------------	--------------------

*As a result of participating in the LBS program, you have developed and/or increased skills.*

<b>Strongly Agree</b>	<b>Agree</b>	<b>Neither Agree nor Disagree</b>	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>No Response</b>
-----------------------	--------------	-----------------------------------	--------------------------	-----------------	--------------------

**Comments:**

**Thank you for taking the time to give us your opinion.**